



### 3/18/20 COVID-19 UPDATE:

Dear Plymouth Physical Therapy Specialist's Patients,

We understand your concerns regarding COVID-19 and the risks it presents to all of our patients, staff, and community. **As a medical facility, we are not mandated to close at this time. We remain open for patients who need to come in for physical/occupational therapy, especially the post-surgical patients that require physical therapy to regain function, strength, and healing.** We want to reassure all of our patients, staff, and our community that our 19 locations are taking all the necessary precautions that have been mandated by Governor, Gretchen Whitmer and we are adhering to the CDC's guidelines regarding sterilization and sanitation. We want to update everyone with the additional actions we have implemented to keep our patients safe:

- We are keeping patients separated when doing exercises and keeping at least one table in between each patient.
- We are utilizing our evaluation rooms for individual patient care.
- We have spaced patient appointment times out so that we are *well below* the government mandated restrictions of gatherings of 50 or more people.
- We are no longer accepting deliveries of any kind.
- We are only allowing patients and staff into our locations. If you are not a patient, we respectfully ask that you do not come in unless it is necessary to help a patient into the office.
- We are having all patients wash their hands prior to treatment and afterwards.

These additional measures have been added to our previous statement and we continue to take extra precautions for the safety of everyone. We are continuing to disinfect all objects that patients or staff may have contact with as frequently as possible. Hand-washing and sanitizing is required by all employees whether they come in contact with patients or not. We are also adhering to the U.S. Center for Disease Control's recommendations to reduce the risk of contracting COVID-19.

***For the safety and well-being of our patients and the team at PPTS, we ask that if you or a family member are ill, please stay home and contact our office to reschedule your appointment.*** We are happy to help you find another convenient time. We will continue to monitor the situation and provide updates as necessary. Our patients, employees, and community will always remain our first priority.

Sincerely,

The PPTS Team